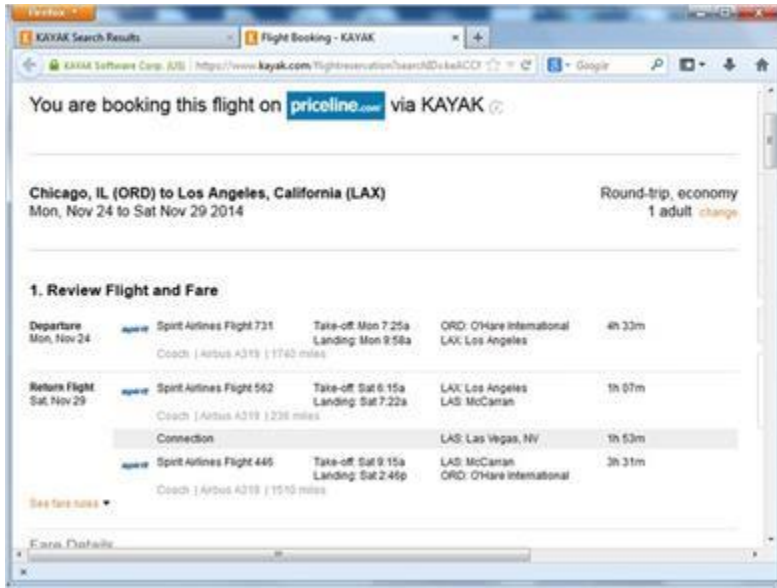
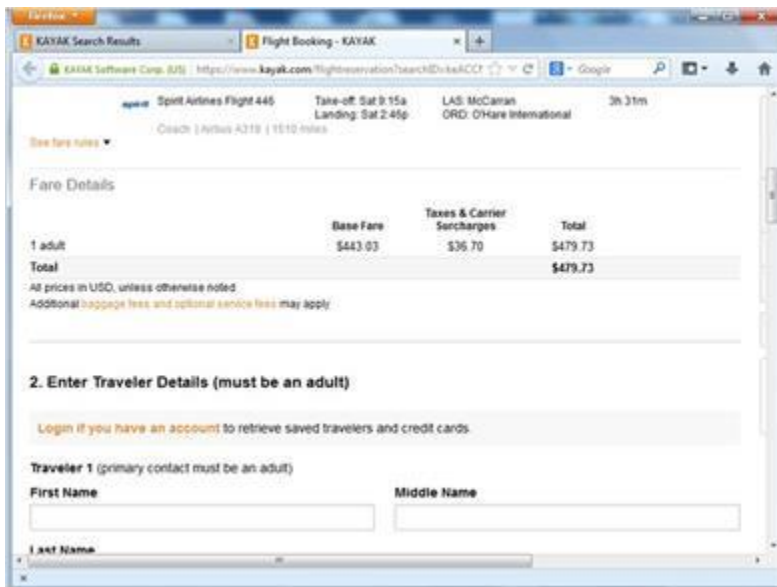


Buying a Ticket



When Michelle is sure that all the information is correct, she can start entering in her personal information. First, she types in her First and Last Name. Next, she types in her e-mail and her phone number. If Michelle has a frequent flyer number for this airline, she can enter the number.



Michelle also has to check the price of the flight to make sure that it is the same as what she saw earlier.



When Michelle is sure that all the information is correct, she can start entering in her personal information. First, she types in First and Last Name.

Firefox

KAYAK Search Results Flight Booking - KAYAK

KAYAK Software Corp. (US) | https://www.kayak.com/flightreservation/searchID=ke

2. Enter Traveler Details (must be an adult)

Login if you have an account to retrieve saved travelers and credit cards.

Traveler 1 (primary contact must be an adult)

First Name ✓
Michelle

Middle Name
A

Last Name ✓
Smith

Email Address

Phone Number
+1

Frequent Flyer Program
Spirit Airlines - FREE SPIRIT

Frequent Flyer Number

Secure flight information required by the airline

Date of Birth Month - Date -

Gender Male Female

First, she types in her First and Last Name.

Firefox

KAYAK Search Results Flight Booking - KAYAK

KAYAK Software Corp. (US) | https://www.kayak.com/flightreservation/searchID=ke

2. Enter Traveler Details (must be an adult)

Login if you have an account to retrieve saved travelers and credit cards.

Traveler 1 (primary contact must be an adult)

First Name ✓
Michelle

Middle Name
A

Last Name ✓
Smith

Email Address ✓
michelle.smith@gmail.com

Phone Number
+1 773-280-5794

Frequent Flyer Program
Spirit Airlines - FREE SPIRIT

Frequent Flyer Number

Secure flight information required by the airline

Date of Birth Month - Date -

Gender Male Female

Next, she types in her e-mail and her phone number.

2. Enter Traveler Details (must be an adult)

Login if you have an account to retrieve saved travelers and credit cards.

Traveler 1 (primary contact must be an adult)

First Name
Type Your First Name Here

Middle Name
Type Your Middle Name Here

Last Name
Type Your Last Name Here

Email Address
Type Your E-mail Here

Phone Number
+1 - Phone Number

Frequent Flyer Program
Spirit Airlines - FREE SPIRIT

Frequent Flyer Number

Secure flight information required by the airline

Date of Birth
Month - Date -

Gender
Male Female

I'm Done

Now it's your turn to try. Type in your first name, middle name and last name in the spaces provided. To move from one space to the next, push the tab button on your keyboard. When you are done, click on the I'm Done button.

2. Enter Traveler Details (must be an adult)

Login if you have an account to retrieve saved travelers and credit cards.

Traveler 1 (primary contact must be an adult)

First Name
Type Your First Name Here

Middle Name
Type Your Middle Name Here

Last Name
Type Your Last Name Here

Email Address
Type Your E-mail Here

Phone Number
+1 - Phone Number

Frequent Flyer Program
Spirit Airlines - FREE SPIRIT

Frequent Flyer Number

Secure flight information required by the airline

Date of Birth
Month - Date -

Gender
Male Female

I'm Done

Now type in your e-mail and your phone number. When you are done, click on the I'm Done button.

2. Enter Traveler Details (must be an adult)

Login if you have an account to retrieve saved travelers and create a new reservation.

Traveler 1 (primary contact must be an adult)

First Name
Type Your First Name Here

Last Name
Type Your Last Name Here

Email Address
Type Your E-mail Here

Phone Number
+1 Phone Number

Frequent Flyer Program
Spirit Airlines - FREE SPIRIT

Frequent Flyer Number

Secure flight information required by the airline

Date of Birth
Month - Date -

Gender
Male Female

Great job typing!

Great job typing!

Frequent Flyer Program
Spirit Airlines - FREE SPIRIT

Frequent Flyer Number
= 156489

Secure flight information required by the airline

Date of Birth
Month - Date -
Year -

Gender
Male Female

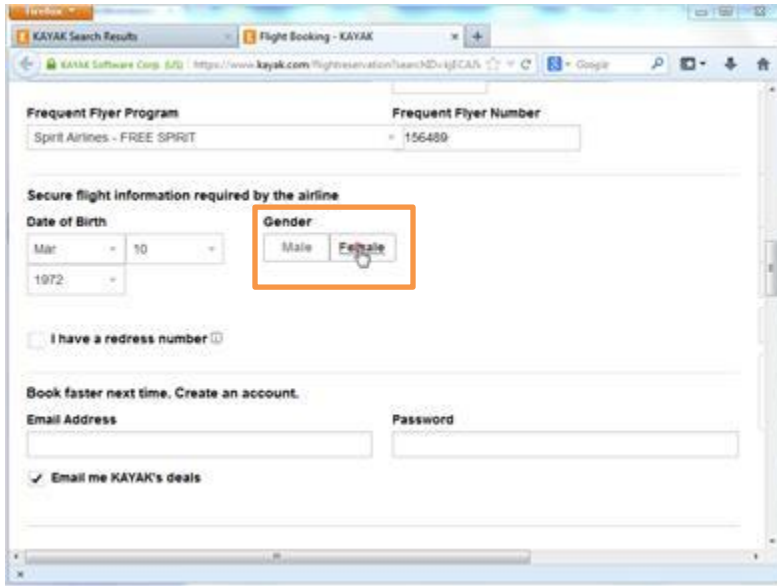
I have a redress number

Book faster next time. Create an account.

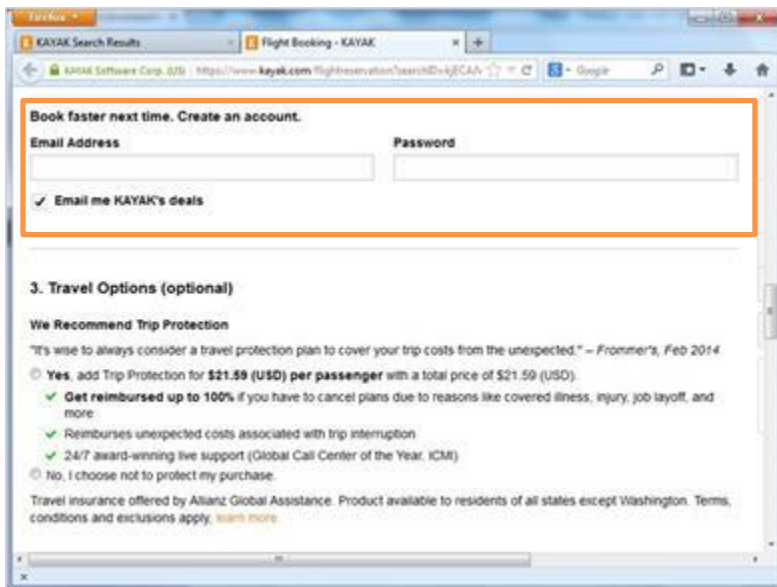
Email Address
Password

Email me KAYAK's deals

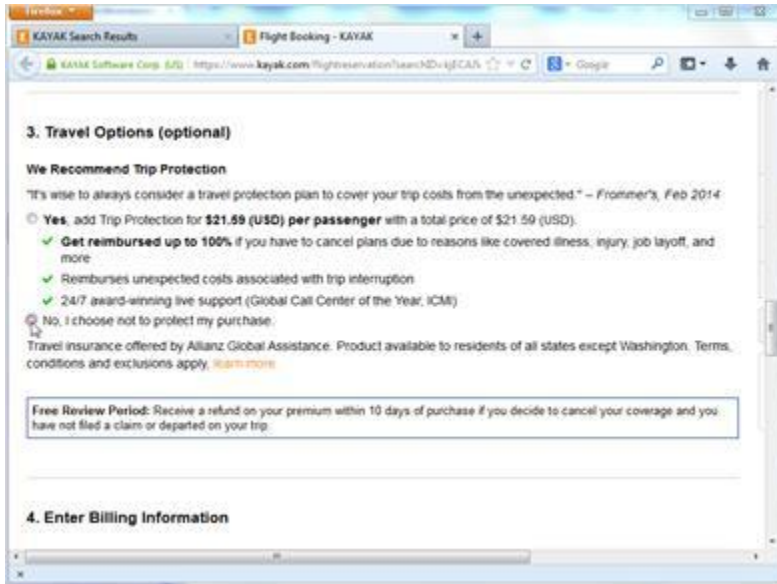
For security purposes, the airline needs to have Michelle's birth date.



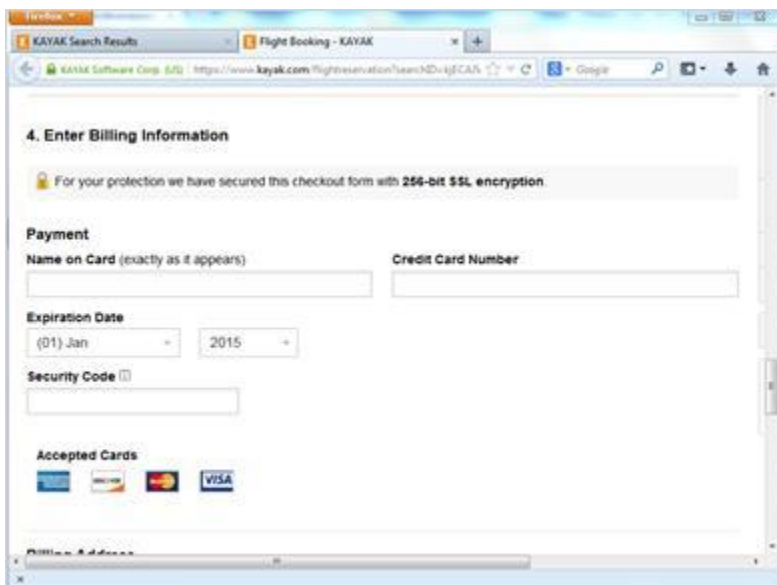
She will also need to select the gender.



If Michelle plans to buy plane tickets from Kayak again, she can create an account by entering her e-mail and a password.



Kayak offers trip protection that Michelle can buy in case Michelle cannot make the trip due to illness, injury or job layoffs. Michelle decides not to buy the trip protection.



To pay for the plane ticket, Michelle will need to enter her credit card information.

4. Enter Billing Information

For your protection we have secured this checkout form with 256-bit SSL encryption.

Payment

Name on Card (exactly as it appears) ✓
Michelle A Smith

Credit Card Number ✓
5531 4956 4587 5319

Expiration Date
(05) May 2018

Security Code []

Accepted Cards
American Express Discover Mastercard VISA

To pay for the plane ticket, Michelle will need to enter her credit card information.

Billing Address

Street (line 1)
123 Main St.

Street (line 2) - optional
Apt. 4

City
Chicago

State/Region ✓
Illinois

Postal Code ✓
0611

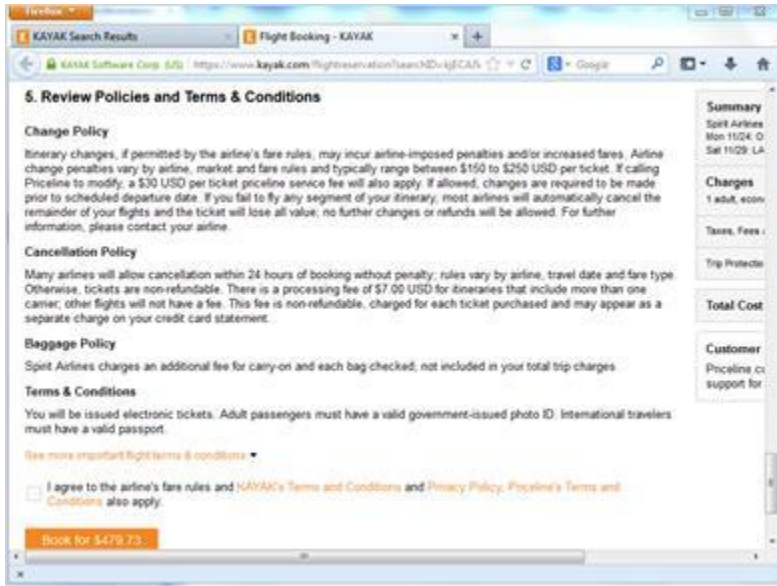
Country
United States

5. Review Policies and Terms & Conditions

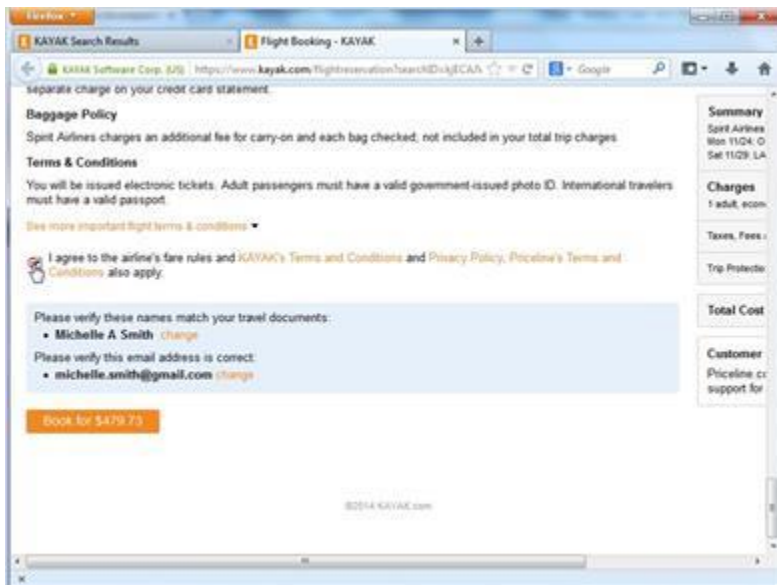
Change Policy

Itinerary changes, if permitted by the airline's fare rules, may incur airline-imposed penalties and/or increased fares. Airline change penalties vary by airline, market and fare rules and typically range between \$150 to \$250 USD per ticket. If calling Priceline to modify, a \$30 USD per ticket priceline service fee will also apply. If allowed, changes are required to be made prior to scheduled departure date. If you fail to fly any segment of your itinerary, most airlines will automatically cancel the remainder of your flights and the ticket will lose all value, no further changes or refunds will be allowed. For further information, please contact your airline.

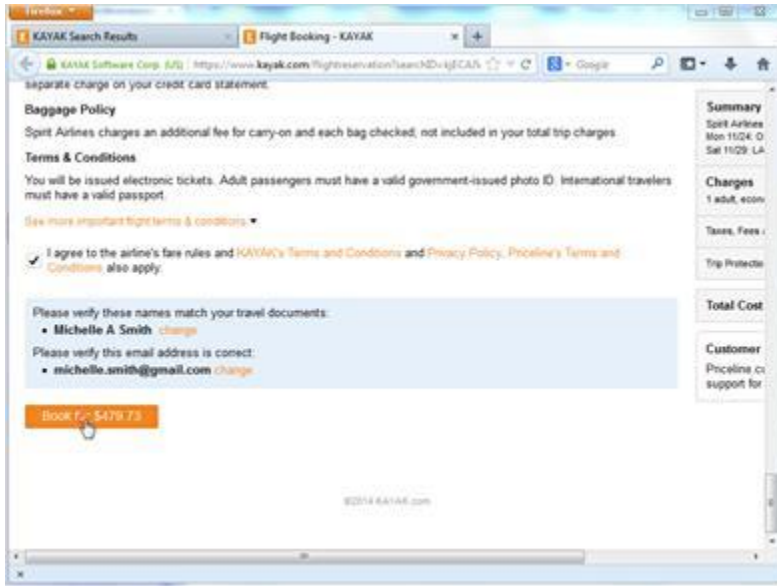
She will also have to enter her billing address.



Finally, Michelle reviews the policies and terms for her plane ticket.



She checks the box to agree to the rules.



She clicks on the "Book for..." button to buy the ticket. After she buys the ticket, she will receive a confirmation e-mail in her e-mail Inbox.